



HOSPICE
OF SANTA CRUZ COUNTY

Your Choice. Your Journey.

**Hospice Care for
your loved one.
Support for you
and your family.**



Your Journey. Your journey is unique—the paths you've chosen, the experiences you've had, the people you've shared time with. At every point in the journey, there is richness to be discovered in living our best lives. At Hospice of Santa Cruz County, we are experts in the final phase of life's journey. We can help you understand what to expect and get the care you need—physically, emotionally, spiritually. We are honored to walk alongside our patients and their loved ones on this journey.

Your Choice. Choosing which hospice provider is right for you and your loved ones is so important. We're humbled that our patients' caregivers consistently rate our care highly on measures such as treating the patient with respect, communication with family, and getting timely help.



We encourage you to compare hospice providers at:
[medicare.gov/care-compare](https://www.medicare.gov/care-compare)



When someone you love is seriously ill, you want them to be comfortable and have the best care possible.

We do too.

Call (831) 430-3000



How We Help Our skilled team of professionals provides caring support to you and your loved one in the comfort of your own home, in a nursing home, or in a residential care facility.



Medical Directors work with the patient's doctor to ensure optimal care.



A nurse visits regularly to check on the patient and teach the family how to manage the patient's care between visits.



A hospice aide supports the family and provides respectful personal care to the patient.

We're Ready to Listen and Help Guide You

So often, we hear families say they wish they had called us sooner. Often what they discover is receiving hospice doesn't mean giving up hope. It means living their best lives in this moment. If you're wondering about the right time to begin hospice care, now is the right time to call. Calling is not a commitment,

but an opportunity to learn more about our services: transitional & palliative care, hospice care, and grief support.

We can talk by phone or set up an in-person meeting so you are fully informed about when our services might be right for you.



How We Help Our skilled team of professionals provides caring support to you and your loved one in the comfort of your own home, in a nursing home, or in a residential care facility.



A medical social worker helps with caregiving and planning, offering emotional support to the whole family.



A spiritual counselor is available for spiritual support for the patient and family.



Music therapists bring joy and help people reflect on their memories through the universal language of music.



A trained volunteer helps with practical needs, offers companionship, and a break for caregivers. Pet companions are available upon request.



Grief support staff and volunteers provide compassionate support through the grief journey.

The Hospice Medicare Benefit

Who is eligible for hospice?

Anyone who has been certified by both their physician and a hospice physician as having a life expectancy of six months or less if their illness runs its normal course, who has a desire to pursue comfort care instead of curative treatment, and who elects to enroll in a Medicare-approved hospice program such as ours.

How long is coverage provided?

For as long as the patient's doctor and hospice physician certify that he or she is terminally ill and has a life expectancy of six months or less. Certification is given for two 90-day periods followed by an unlimited number of 60-day periods.

Who pays for hospice care?

Facing a terminal illness brings with it many challenges. Paying for end-of-life care shouldn't be one of them. Medicare, Medi-Cal, and Tri-Care fully cover hospice services. Many private insurance plans offer a hospice benefit, but the extent of their coverage may differ from Medicare. No patient will ever be turned away from Hospice of Santa Cruz County for financial reasons.

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The Hospice Medicare Benefit

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What services are covered?

Our team works closely with each patient, along with his or her doctor and loved ones to create a custom care plan to meet specific patient needs and honor cultural, spiritual, religious, and/or other preferences. Our goal is to manage the symptoms of the illness to relieve suffering and allow for comfort and dignity.

Care includes oversight from a hospice physician/medical director; regular visits from a hospice nurse; medications for symptom control and pain relief; medical equipment and supplies, such as a wheelchair, hospital bed, or oxygen; personal care support from a hospice aide; help with planning and caregiving from a social worker; volunteer support to run errands and meet practical needs; support from a spiritual counselor as well as music therapy if desired.

“Having hospice handle the details allowed my sister and I to focus on ‘being there’ emotionally for mom.”

—Debbie, Santa Cruz

Our Commitment. We've been a non-profit in this community for over forty years. Our transitional and in-home palliative care services support people earlier in the journey of serious illness to connect them with resources and help manage pain and other symptoms. Our hospice services help patients live as fully as possible at end of life, and in one of the hardest parts of life's journey, we are there with grief support for both the family and the community at large.



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Serving our community from these locations:

The Mary & Richard Solari Center for Compassionate Care
940 Disc Drive, Scotts Valley, CA 95066 (mailing address)

The Borina Family Center for Compassionate Care
65 Nielson Street, Suite 121, Watsonville, CA 95076

(831) 430-3000

hospicesantacruz.org



HOSPICE
HONORS
2022 AWARD
OF EXCELLENCE